



Data Privacy & Cookie Statement

York Caravan Park takes responsible precautions to preserve your privacy in accordance with the **General Data Protection Regulation (GDPR)** and the **Privacy of Electronic Communications Regulations** when you use our website, book, enquire or register to receive information from us.

The company is unable to give assurances or take responsibility for, or be held liable for, the actions or content of external websites linked to the York Caravan Park website.

What is a 'Cookie'?

A cookie is a tiny text file which is placed on your computer or communication device when you visit our website. Cookies may be used by our software or by other marketing services providers. Cookies identify your device to help keep the website operating and relevant to your needs.

Cookies used on www.yorkcaravanpark.com do not identify you personally to us nor communicate any personal information about you to us.

Understanding your Cookie Options

You can:

- accept cookies by clicking 'Yes, OK'.
- reject cookies by clicking 'No Thanks' . In this case, some website facilities might not work fully, e.g. videos.
- ignore our cookie advice and proceed through the website, which would have the same effect as acceptance.
- set your browser to delete cookies at the end of your browsing session. We show you how to do this <here>.

Find out more about the <cookies on our website here>

What Personal Information do we collect?

- When you register or enquire through our website, we request sufficient information to correspond with you in order to satisfy your requirement or enquiry.
- We may subsequently contact you with information about York Caravan Park's announcements or promotions.
- These communications contain an 'unsubscribe' option should you desire to do so.
- We do not share personal information to any third party unless expressly agreed with you in advance, OR we have been legally obliged to do so.
- Our data retention policy is 3 years.

Access to Information

You are entitled to receive a copy of all information which York Caravan Park holds about you at any time.

You may also request us to delete any information held about you at any time.

Should you wish to do either of these things, please e-mail mail@yorkcaravanpark.com or write to York Caravan Park at the address below.

There is no charge for this service.

Third Party Links

Our website includes links to information sources which are intended to help you plan your visit. York Caravan Park cannot be held liable for the content or privacy policies of those website owners over whom the company has no control. The views, content and opinions included on external websites are the responsibility of the owners of those websites.

However, in the event that visitors believe content to be offensive, contravene codes of advertising practice or your personal data security, please inform us in writing or by e-mail so we may deal with your complaint.

Information Commissioner's Office

If you would like to further information on any aspect of our policy we would be delighted to hear from you. If you would like to learn more about data protection and privacy of electronic communications, the Information Commissioners' Office has a very comprehensive website and contact details at:




<https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/>

Website Security

We have installed electronic and administrative security precautions to protect our website and booking system. Despite this, York Caravan Park cannot take any responsibility or liability for the security of your own computer or electronic communication device's security. Please ensure your own firewall and anti-virus protection is installed and is kept up-to-date.

Contact information

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